

## OPERAL Guarantee

Euro Panels Overseas N.V. guarantees that, at delivery, the technical characteristics of the OPERAL panels are in line with the Euro Panels Overseas N.V. product specifications and reject boundaries. Euro Panels Overseas N.V. guarantees, for a period of 10 years from delivery, the durability of the OPERAL panel in an application on the condition that the OPERAL panel has been installed and maintained according to the Euro Panels Overseas application instructions and this in normal conditions of use and a normal atmospheric environment. Euro Panels Overseas N.V. does not guarantee OPERAL panels in an application which was not approved by Euro Panels Overseas N.V.

Each OPERAL panel which is recognised by Euro Panels Overseas N.V. to be defective for the above mentioned specifications, Euro Panels Overseas N.V. will supply new panels free of charge exclusive costs for removing and installation of the OPERAL panels and other costs.

Additionally, Euro Panels Overseas N.V. guarantees during a period of 10 years under the same conditions, the absence of abnormal colours changes and flaking of the coating, on the condition that the OPERAL panels are exposed to normal weather conditions and a normal atmospheric environment. One should always take into account the normal ageing process which is typical for each coating such as the erosion of the paint. Loss of gloss and change of colour are not included in the guarantee.

Should Euro Panels Overseas N.V. recognise that abnormal colour changes occur, Euro Panels Overseas N.V. will repair the outlook of the façade by using all means and techniques she considers most suitable.

Euro Panels Overseas N.V. is not responsible for loss of profits, missed opportunities, envisaged cost savings, loss of production or for any incidental, indirect or consequential damages, directly or indirectly sustained or for any loss caused by the sales, storage or application of the OPERAL panels.

This guarantee is valid on the condition that Euro Panels Overseas N.V. is informed in writing within a period of 8 days after the first ascertainment of any damage and on condition that Euro Panels Overseas N.V. will be given sufficient opportunity to inspect the damage.

This guarantee does not cover defects caused by faulty handling, storage or application, chemical or abnormal biological harmful effect, exceptional circumstances such as a storm, a flood and Acts of God, falling objects, pollution caused by dust, soot, paint or damage in general caused by external mechanical factors, vandalism, breakage or scoring and any other degradation which could easily have been avoided by regularly checking and maintaining the OPERAL panels.

Euro Panels Overseas N.V. reserves the right to revise the product specifications and application instructions at any time without prior notice or compensation.

One should always make sure to use the last version of the documentation.

This statement is exclusively managed and explained by the Belgian court. The Belgian courts are competent.

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